

## Walk-In Cooler/Freezer Fan Motor Replacement

### Customer Survey

Revision 1.0 – January 2020

*Applications must include a completed survey, responding to the following questions:*

1. *What was the condition of the existing walk-in cooler/freezer motors prior to being replaced?*
  - *Functional*
  - *Functional with repairs*
  - *Condition Unknown*
  - *Functional with issues*
  - *Not Functional and needed replacement*
  
2. *If not for the rebate and energy savings information, I would have continued to use my existing walk-in cooler/freezer motors for more than one year.*
  - *Strongly Agree*
  - *Somewhat Agree*
  - *Neither Agree nor Disagree*
  - *Somewhat Disagree*
  - *Strongly Disagree*
  
3. *Before learning about the rebate, I had no plans to replace the walk-in cooler/freezer motors.*
  - *Strongly Agree*
  - *Somewhat Agree*
  - *Neither Agree nor Disagree*
  - *Somewhat Disagree*
  - *Strongly Disagree*
  
4. *Without the rebate and energy savings information, I likely would have...*
  - *Installed new walk-in cooler/freezer motors at the same time.*
  - *Installed new walk-in cooler/freezer motors in less than one year.*
  - *Installed new walk-in cooler/freezer motors in more than one year.*
  - *Waited until the walk-in cooler/freezer motors stopped working.*
  - *Not sure what I would have done.*

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January 2020

5. *Without the rebate and energy savings information, I likely would have...*
- *Installed an equally efficient model*
  - *Probably repaired my old unit*
- Not sure what I would have done*